

May 20, 2020

## FURTHER AVAILABILITY OF MAYFAIR SERVICES - COVID-19 UPDATE

Mayfair will now begin to have services available at seven locations across Calgary for your patients: Mayfair Place, Market Mall, Crowfoot, Sunpark, Castleridge, South Calgary Health and Mahogany Village.

The latest service schedule changes will recommence for your patients at Mayfair are as follows:

<b>Starting</b> All Saturdays <b>May 16, 2020</b>	<b><u>Mayfair Place</u></b> <ul style="list-style-type: none"><li>• 08:00 -12:00: Bone density, breast imaging, cardiac imaging, ultrasound &amp; X-ray</li><li>• 08:00-16:00 Pain therapy</li><li>• Nuclear Medicine, MRI and CT will not be available on Saturdays at this time</li></ul>
<b>Starting</b> All Sundays <b>May 17, 2020</b>	<b><u>Castleridge</u></b> <ul style="list-style-type: none"><li>• 08:00 -12:00 Bone density, breast imaging, cardiac imaging, ultrasound &amp; X-ray</li><li>• 08.00-16:00 Pain therapy</li><li>• Nuclear Medicine will not be available on Sundays at this time</li></ul>
<b>Starting</b> All Thursdays <b>May 21, 2020</b>	<b><u>Sunpark</u></b> <ul style="list-style-type: none"><li>• Nuclear Imaging will be commencing Thursday May 21, 2020 in addition to Friday's</li></ul>
<b>Starting</b> All Mondays <b>May 19, 2020</b>	<b><u>Mahogany</u></b> <ul style="list-style-type: none"><li>• Bone Density, breast Imaging, ultrasound, X-ray &amp; pain therapy</li><li>• Services will be available from 08:00-16:00 Monday – Friday</li></ul>

### Vulnerable Patient Appointments

To minimize their risk of exposure to COVID-19, Mayfair is continuing to offer reserved exam times (including walk-in X-ray) for vulnerable patients as follows:

- |                 |                 |             |  |
|-----------------|-----------------|-------------|--|
| • Mayfair Place | Monday – Friday | 07:30-09:00 | All exams <i>including</i> Walk-in X-ray |
| • Sunpark       | Monday – Friday | 07:30-09:00 | All exams <i>except</i> Walk-in X-ray    |
| • Market Mall   | Monday – Friday | 08:00-09:30 | All exams <i>including</i> Walk-in X-ray |
| • Crowfoot      | Monday – Friday | 08:00-10:00 | All exams <i>including</i> Walk-in X-ray |
| • Mahogany      | Monday – Friday | 08:00-09:30 | All exams <i>including</i> Walk-in X-ray |

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DIAGNOSTICS

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### **Additional Safety Measures for patients**

Mayfair requests your support in encouraging your patients to have their noses and mouths covered should they be required to attend one of our Mayfair locations. Any form of nose and mouth covering for non COVID-19 positive patients will suffice should they not have a surgical mask.

### **Reminder: X-ray services for COVID-19 Positive Patients**

Mayfair Diagnostics requests your support in ensuring that our specific arrangements are followed for patients who have a COVID-19 positive diagnosis and who referrers determine require X-ray services **for other medical conditions**.

- Mayfair Diagnostics South Calgary Health clinic is the **only** location that will provide X-ray services for these patients.
- COVID-19 positive patients requiring X-ray services for other medical conditions will no longer be seen at any of our other clinics in Calgary. Should a patient attend one of our other locations, they will be directed to South Calgary Health.
- To assist in us in our efforts, we request you clearly indicate COVID-19 positive status on the requisition. We also appreciate you directing your patient(s) directly to South Calgary Health.
- Please instruct your patient(s) to alert our clinic staff that they have a positive COVID-19 diagnosis by calling **403-873-2336** upon arrival but prior to entering the clinic. There is signage that will assist patients when they arrive and Mayfair staff will provide them with further instructions over the phone.
- If feasible, provide your patient with a surgical mask and direct them to wear it prior to entering our clinic.

This guidance and statements provided by the Alberta Society of Radiologists, College of Physicians and Surgeons of Alberta and representatives of Alberta Health Services regarding the provision of diagnostic imaging; Mayfair Diagnostics is continuing our measured approach to the reintroduction of more imaging services to support the community.

Mayfair hopes this will enable us to fulfill our obligation to support the medical needs of non-healthcare workers in essential service industries and to facilitate avoidance of Emergency Department/Urgent Care visits and repeat primary care appointments. These changes will continue to be carefully managed and controlled with the bolstered safety protocols in place to ensure the safety of your patients and our employees.

To book, please fax your referral form to **General Fax: 403.777.3001** or call **403.777.3000**.

For more information, please email [BD@radiology.ca](mailto:BD@radiology.ca)